

Residential House Sale

GERALD S ZIDLE <nancyzidle@comcast.net>

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To:Baldrige, Kathy <kathy.baldrige@cbrealty.com>

Kathy, I just wanted to drop you this note on behalf of Nancy and myself in recognition of your outstanding work on our behalf in selling our home. We can not say enough about your assistance in every phase of bringing this sale to fruition. Given that this was our first move in more than 50 years and I approached it with trepidation and little enthusiasm, you immediately "stepped up" in a reassuring manner to assure the family that you would handle every phase of the sale. This included sale of items, cleaning the house, removing items, hiring the mover, contractor landscaper etc. In a word, I did not have to "lift a finger". Your attention to every detail was extraordinary, including a visit at 10:30 pm to obtain signatures. Your display material along with showings produced results with 48 hours at a price greater than anticipated. You were always available and responsive to any questions we had.

In short, I am more than happy to recommend you to anyone looking for a Sales Agent who goes "the extra mile" on behalf of the customer. Your personal touch is rare in this period but was appreciated more than you know.

Sincerely,

Jerry and Nancy Zidle