

Dear Kathy:

As a single mother downsizing from an overwhelmingly large home, I didn't know where to start. I found you on the internet and made an appointment to discuss my options. You were the second company that I interviewed and I knew without a doubt that I wanted to hire you to do the job.

From the moment we met, I immediately felt extremely comfortable with you and enjoyed working with you along the way. You made this overwhelming and difficult process so simple and uncomplicated. I was able to put my energy and focus in other areas of my life knowing that my estate was in great hands.

From beginning to end, I can't begin to express the level of professionalism, organization and top-notch service you and your staff provided. I remember asking you "what do you need me to do through this process?" and you said "nothing, absolutely nothing" and you were not kidding. Aside from telling you what I was keeping, I didn't have to do a thing! What a relief!!

On top of that, I was so incredibly impressed and awed by the level of integrity and honesty you & your staff demonstrated. While going through my home to price and organize items for the sale, you collected coins here and there that you found along the way. When you handed me a bag of that found money including a \$10.00 bill, I couldn't believe it. In addition, you took great care to put any personal items I left behind in a separate room for me to collect later.

I was amazed to stop by and see how it was set up like a store! With every item organized by collections and priced out to sell and the cash register set up like a check-out counter complete and ready to take cash or credit! So professional!

I was so amazed at what you and your staff were able to do in one week and I am absolutely thrilled with the results. I could never have done what you and your staff did on my own, much less in the time frame you had. I am so thankful for your company and the good work that you do.

I know that the handling of my estate was not the easiest but through the entire process you and your staff remained steadfast, professional and got the job done and done well.

I would highly recommend you and your services to anyone thinking about transitioning, downsizing or liquidating.

It was such a pleasure meeting you and doing business with you.

All the best,

Dianna Larocque
Derry, NH